



Australian Government



for digital TV

Digital TV services from new transmitters

Areas of regional Queensland are switching to digital-only television on 6 December 2011*. To receive free-to-air digital TV, your television needs to be able to receive digital signals. You will need to add a digital set-top box or digital video recorder to your existing analog television, or have a television with a built-in digital tuner.

New transmitters

In some areas where there has previously been poor, or in some cases no, analog television coverage, broadcasters have established new digital transmitters to serve the area. These transmitters are sometimes referred to as a gap filler.

Where can I get information about television services in my area?

To get information about your local television services, the frequencies they are transmitted on, and the expected coverage of the transmitter serving your local area, go to **mySwitch** on the Digital Ready website www.digitalready.gov.au

What will I have to do to receive services from a new transmitter in my area?

If a new transmitter has been established in your area, to receive services from the new transmitter you will have to:

- ensure that your antenna is correctly pointed towards the new transmitter. Your antenna also needs to have the correct polarisation (either vertical or horizontal) for the new transmitter
- turn off or disconnect your masthead amplifier or booster (if you have been using one to boost the signal from a distant transmitter)
- retune your set-top box or digital TV to find the new channels
- if necessary, add an attenuator between your wall plate and set-top box or digital television to reduce the signal strength from the new transmitter.

For more information about masthead amplifiers and attenuators, please refer to the factsheet 'Low and high signal strength—masthead amplifiers, boosters and attenuators'.

How can I ensure that my antenna is correctly set up?

The first step is to check **mySwitch** for technical information about the new transmitter. This can show you the correct direction to point your antenna as well as the correct polarisations and frequencies in use.

You may wish to consider engaging an antenna installer to assess your antenna to ensure that it is correctly set up to receive the digital television services available in your area, and to help you with any adjustments you might need to make to your antenna.

To find your local Australian Government Endorsed Antenna Installer you can call the Digital Ready Information Line on **1800 20 10 13** or go to **mySwitch** and click on 'Endorsed Antenna Installers' in the box headed 'Switchover information' on the left side of the page. Keep this factsheet handy to use when discussing your reception difficulties with your antenna installer.

What if I still can't receive adequate terrestrial reception?

If your antenna is correctly set up and you still can't receive adequate terrestrial reception from your local transmitter, you may be eligible to access the new government-funded Viewer Access Satellite Television (VAST) service. For information about the VAST service, please refer to the VAST factsheet or visit the Digital Ready website at **www.digitalready.gov.au**

Digital Ready Information Line **1800 20 10 13**

* Switch off may occur earlier in some towns relying on a self-help transmission tower. Residents in these areas will be informed about the switchover dates. Visit mySwitch at www.digitalready.gov.au

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