



Australian Government
Digital Switchover Taskforce



Digital television reception for residents in Aireys Inlet

Analog TV services were switched off in regional Victoria on the 5 May 2011. Aireys Inlet is located in the Melbourne TV licence area which is scheduled to switch to digital-only TV on 31 December. However, some residents in Aireys Inlet are unable to receive their television services from the Mt Dandenong transmitter due to the distance and the terrain. Some residents in Aireys Inlet could only receive their television reception from the transmitter located at Lorne. Lorne switched to digital only TV on 15 April 2011 and since then many residents in Aireys Inlet had only been able to receive the ABC digital channels.

What you need to do to receive the new digital signals.

The new SBS and commercial digital TV signals at Lorne are higher powered signals than the ABC digital signal. Residents will need to turn off any masthead amplifier (or booster) they may have installed as the amplifier will overload signals for these new services and result in poor or no reception. The antenna installer may need to connect an attenuator to balance the new signals with the lower powered ABC signal. After the amplifier has been removed and an attenuator is attached, residents should then retune their set-top box or digital TV to receive the channels.

Due to the terrain around the bush area of Aireys Inlet, some residents may not be able to receive the new digital TV services from the transmitter at Lorne. Once it is determined by an antenna installer that no analog or digital signals can be received by residents in this area, they may be eligible to apply for out-of-area service provided by the Remote Area Broadcasting (RAB) satellite.

Digital television reception for residents in Lorne

Lorne is located in the regional Victoria licence area which switched off analog signals on 5 May. The transmitter at Lorne switched to digital-only TV on 15 April 2011.

Many residents previously received their digital TV services from the Mt Dandenong transmitter in Melbourne and many may have attached masthead amplifier to their antenna to boost the signal due to the distance from Melbourne. Those residents who receive good digital reception from the Mt Dandenong transmitter do not need to do anything.

For those residents who have re-pointed their antenna to the Lorne transmitter they will also need to remove any masthead amplifiers as this will overload signals from the Lorne transmitter resulting in pixelation or no signal for the new digital commercial TV services. Seek advice from an antenna installer to check all signal strengths. An attenuator also may need to be connected to the antenna to balance all the digital TV signals to receive reception of all services.

For further information go to mySwitch at www.digitalready.gov.au or call the Digital Ready Information Line 1800 20 10 13.

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