



Australian Government



Channel 12 in regional Victoria

Regional Victoria will be switching to digital-only television on 5 May 2011. To receive free-to-air digital TV, your television must be able to receive digital signals. You will need to add a digital set-top box or digital video recorder to your existing analog TV, or have a television with a built-in digital tuner.

Where can I get information about television services in my area?

To get information about your local television services, the frequencies they are transmitted on, and the expected coverage of the transmitter serving your local area, go to mySwitch on the Digital Ready website www.digitalready.gov.au

Why can't I get all of the channels available in my area clearly?

In some parts of Victoria, digital services are broadcast on channel 12. This channel was not used for analog services and many VHF antennas were not designed to receive this channel.

In Cann River the ABC is transmitted on channel 12, and Prime is transmitted on channel 12 in a number of other areas in Victoria.

If you are having trouble picking up services broadcast on channel 12, you may need to replace your current VHF antenna with a new antenna designed to receive channel 12. If you have a combination UHF/VHF antenna, you may prefer to replace the whole antenna.

You may wish to consider engaging an antenna installer to assess your antenna to ensure that it is correctly set up to receive the digital television services available in your area, and to help you with any adjustments you might need to make to your antenna.

To find your nearest Australian Government Endorsed Antenna Installer you can call the Digital Ready Information Line on 1800 20 10 13 or go to mySwitch and click on 'Endorsed Antenna Installers' in the box headed 'Switchover information' on the left side of the page. Keep this fact sheet handy to use when discussing your reception difficulties with your antenna installer.

What if I still can't receive adequate terrestrial reception?

If your antenna is correctly set up and you still can't receive adequate terrestrial reception from your local transmitter, you may be eligible to access the new government-funded digital Viewer Access Satellite Television (VAST) service.

See the VAST fact sheet for information about the VAST service.

Digital Ready Information Line **1800 20 10 13**

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