



Australian Government



Single channel VHF services in regional Victoria

Regional Victoria will be switching to digital-only television on 5 May 2011. To receive free-to-air digital TV, your television needs to be able to receive digital signals. You will need to add a digital set-top box or digital video recorder to your existing analog TV, or have a television with a built-in digital tuner.

Where can I get information about television services in my area?

To get information about your local television services, the frequencies they are transmitted on, and the expected coverage of the transmitter serving your local area, go to mySwitch on the Digital Ready website www.digitalready.gov.au

Why can't I pick up all the TV channels available in my area?

In some parts of Victoria, television services are broadcast on both VHF and UHF channels. Most viewers in these areas will probably have a combination UHF/VHF antenna. However, some viewers may have two antennas, one for VHF and one for UHF. In areas where only one VHF channel was used for analog services, some viewers may have antennas that were designed to receive only this channel.

Digital TV is also transmitted in both VHF and UHF in many parts of Victoria, but will use different channels to those that were used for analog. If you have an antenna that was designed for a specific analog VHF channel, it may not be able to pick up the digital VHF channel/s being provided in your area.

If you are in one of these areas, you will need to replace your VHF antenna with a wideband VHF antenna. If you have a combination VHF/UHF antenna, you may need to replace the whole antenna.

If you still have problems receiving particular TV channels, you may have a more complex reception problem and may wish to consider consulting an Australian Government Endorsed Antenna Installer to assess your antenna set-up.

An antenna installer can ensure that your antenna is correctly set up to receive the digital television services available in your area, and to help you with any adjustments you might need to make to your antenna. You can find your local Australian Government Endorsed Antenna Installer by calling the Digital Ready Information Line on 1800 20 10 13 or by going to mySwitch and clicking on 'Endorsed Antenna Installers' in the box headed 'Switchover information'. Keep this fact sheet handy to use when discussing your reception difficulties with your antenna installer.

What if I still can't receive adequate terrestrial reception?

If your antenna is correctly set up and you are still not able to receive adequate terrestrial reception from your local transmitter, you may be eligible to access the new government-funded digital Viewer Access Satellite Television (VAST) service.

See the VAST fact sheet for information about the VAST service.

Digital Ready Information Line **1800 20 10 13**

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